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ClearCom IT Solutions, Inc.: Your Technology Partner

CLEARCOM IT SOLUTIONS, INC.

Street Address: 49 Main St.
Sturbridge, MA 01566

Phone Number: 508-892-5555

Website: www.clearcomit.com

Product or Service Description:
Managed IT Services

Number of Employees: 18

Head of Company and Title:
Rob Cleary, President

Year Founded: 2001

With their move last year to a larger office building, ClearCom IT Solutions, Inc. continues their growth into 2019, expanding team members and security solutions for their clients.

With reports of ransomware and hacking attacks increasing in the Small Business sector, it has become one of the greatest areas of concern for ClearCom IT Solutions. “Keeping our clients’ systems pro-actively patched and up to date, as well as backed up securely gives our clients peace of mind that their critical business systems and data are protected as safely as possible,” Rob Cleary comments. “Since the announcement from Microsoft regarding end of support for Windows 7 and Server 2008, we are making sure all of our clients’ systems are upgraded before the end of the year.”

Since 2005, ClearCom IT Solutions has utilized a managed services model, which proactively keeps clients’ computers, servers and technology systems up and running.

Companies that partner with ClearCom IT Solutions’ Elite Managed Services benefit from having the resources of an entire IT department, but at a fraction of the cost of supporting an in-house department. “We are watching over clients’ network, servers, laptops and desktops 24/7, ensuring that their networks operate cleanly and smoothly in order to prevent any problems before they happen. In the event an issue arises and an onsite technician is needed, we pride ourselves on unbeatable response time and our ability to resolve the issue efficiently,” states Rob.

Although their main customer base resides in Central MA, ClearCom IT Solutions services business across the East Coast from Maine to Florida; including New Hampshire, Vermont,

Connecticut, Virginia, North Carolina, and Georgia. The company serves a variety of industries including manufacturing, municipalities, service businesses, automobile dealerships, accounting, insurance and legal services, schools, and retail.

ClearCom IT Solutions prides itself on building an amazing team of local, top-notch talent. “All support specialists, account managers, and leaders have completed Level 4 Criminal Justice Information System Security & Awareness Training and certification, as well as gone through federal background checks and fingerprinting for our client’s safety and peace of mind. The chemistry and personal relationships between our team and clients is as important as the skills and service they provide.”

This dedication to building a highly reputable company is what enabled Rob Cleary to earn kudos from the business community; he was named to *Worcester Business Journal’s* “40 Under 40” Class of 2016. ClearCom IT Solutions has also been named as one of the world’s premier Managed Service Providers on the prestigious 12th-annual Channel Futures MSP 501 rankings for the third year in a row.

ClearCom IT Solutions continues community involvement efforts by supporting a number of nonprofit organizations and causes, various local youth sports programs, and serving on the board of local business associations. Cleary says, “We also started an internship program with area colleges and tech schools and currently have one intern on a work-study program.”

Growth is a continuing theme over the coming year with plans to expand the team even more to accommodate an increase in clientele. ■